



Caring for What Matters Most

Welcome to the Western Maryland Health System Clinics & Practices Patient Portal

Here's how to sign in:

New User:

1. Visit the Clinics & Practices Patient Portal website:
https://mycw6.eclinicalweb.com/wmhs/jsp/100mp/login_otp.jsp

For security purposes, Western Maryland Health System Clinics & Practices Portal works with Internet Explorer 9 and above, and the current versions of Firefox, Chrome and Safari.

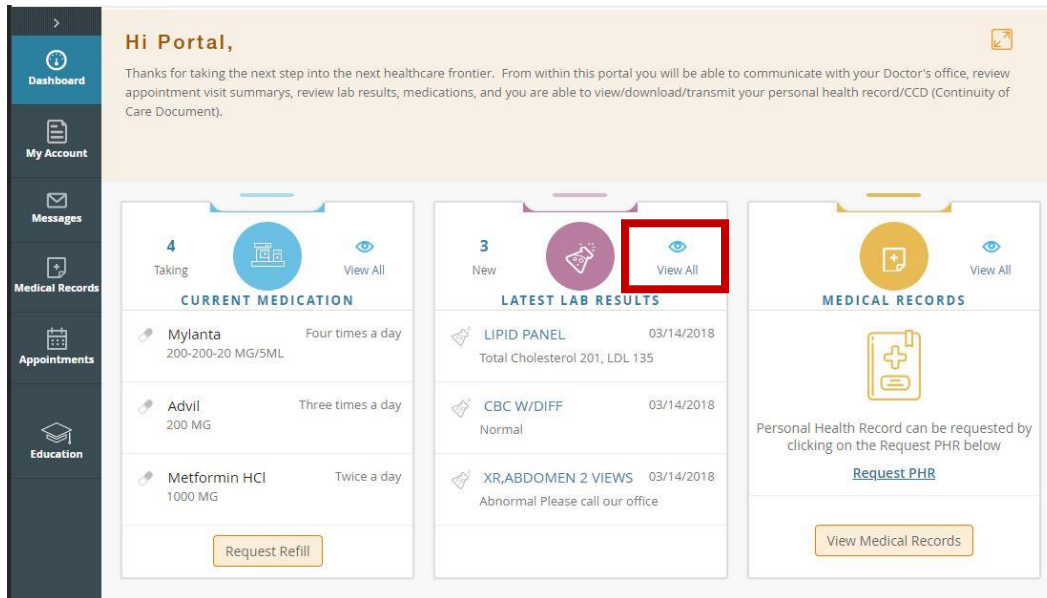
If you are using a compatible version of Internet Explorer, please be sure Compatibility Mode is disabled for this site.

2. As you checked out from your appointment, the receptionist gave you a sheet of paper with your User Name and Password. Enter the User Name on the sheet exactly as it appears in the User Name Field. Enter the Password from the sheet exactly as it appears in the Password field. Click the Login button:

The screenshot shows the patient portal interface. At the top left is the WMHS logo. To its right is a language selector 'Cambiar a' with a dropdown menu showing 'Español'. Below the logo is the text 'Welcome to Western Maryland Health System' and a brief description of the portal's purpose. The main content area is divided into two columns. The left column promotes the 'healow' mobile app, showing a smartphone with the app interface and buttons to download it from the App Store and Google Play. The right column is titled 'Book an appointment with your doctor' and lists two locations: 'FROSTBURG HEALTH CENTER' and 'Hunt Club Medical Clinic', each with a 'Book an appointment' button. On the right side of the page, there is a blue 'LOGIN TO YOUR ACCOUNT' section. It includes a 'Using Mobile Phone' button, an 'OR' separator, and a login form with 'User Name' and 'Password' fields. A 'Login' button is located below the form, and a 'Trouble logging in' link is to the left. A red rectangular box highlights the 'User Name' and 'Password' fields and the 'Login' button.

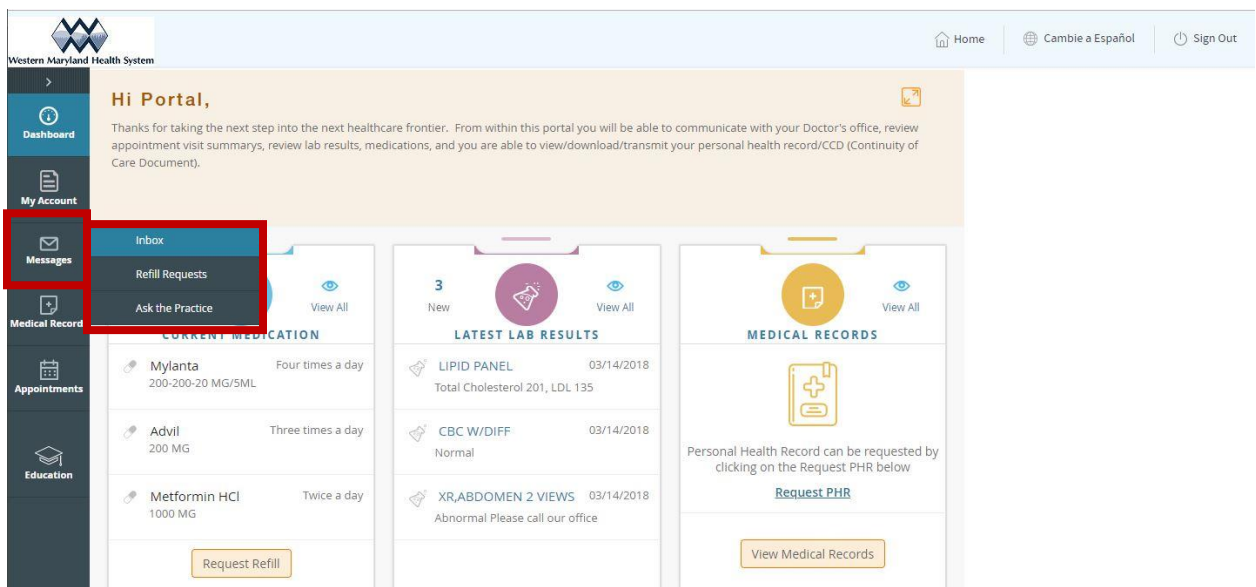


- Once you're signed in (which may take a few seconds), you be viewing your Clinics & Practices Portal dashboard. Recent information, like Lab Results, will appear on your dashboard. You can click View More in any box on the dashboard for more information.



If you hover over any of the options on the left bar (My Account, Messages, Medical Records, Appointments and Education), an additional menu will appear to the right of the option. Hover over the option you'd like to explore and click your mouse to navigate to that section of the portal.

For example, if you want to see what's in your Clinics & Practices Portal Inbox, hover over the Messages option on the left and click on the Inbox option that appears.





- Once you've viewed the information you needed, be sure to click Sign Out in the upper right corner of the browser window. This will sign you out of the Clinics & Practices Portal. To enter again, you'll need your User Name and Password.

The screenshot shows the patient portal interface. At the top right, there are links for Home, Cambie a Español, and Sign Out. The Sign Out button is highlighted with a red box. The main content area is titled 'Hi Portal,' and includes a welcome message. Below this, there are three main sections: Current Medication, Latest Lab Results, and Medical Records. The Current Medication section lists Mylanta, Advil, and Metformin HCl. The Latest Lab Results section shows LIPID PANEL, CBC W/DIFF, and XR, ABDOMEN 2 VIEWS. The Medical Records section includes a 'Request PHR' link and a 'View Medical Records' button. A sidebar on the left contains navigation options: Dashboard, My Account, Messages, Medical Records, Appointments, and Education.