



## Welcome to the Western Maryland Health System Behavioral Health Patient Portal

Here's how to sign in:

New User:

1. Visit the Behavioral Health Patient Portal website:  
[https://mycw7.eclinicalweb.com/wmbh/jsp/100mp/login\\_otp.jsp](https://mycw7.eclinicalweb.com/wmbh/jsp/100mp/login_otp.jsp)

*For security purposes, Western Maryland Health System Behavioral Health Portal works with Internet Explorer 9 and above, and the current versions of Firefox, Chrome and Safari.*

*If you are using a compatible version of Internet Explorer, please be sure Compatibility Mode is disabled for this site.*

2. As you checked out from your appointment, the receptionist gave you a sheet of paper with your User Name and Password. Enter the User Name on the sheet exactly as it appears in the User Name Field. Enter the Password from the sheet exactly as it appears in the Password field. Click the Login button:

health portal

Cambiar a Español

### Welcome to Western Maryland Health System Behavioral Health

The WMHS Behavioral Health Portal facilitates better communication with your physician's office by providing convenient 24 x 7 access from the comfort and privacy of your own home or office.

**healow**  
Access your health records through the healow mobile app

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Find us using our unique practice code on the healow app

ICCABA

#### LOGIN TO YOUR ACCOUNT

We will send verification code to confirm access to this number. Standard text messaging rates apply.

Using Mobile Phone

OR

User Name

Password

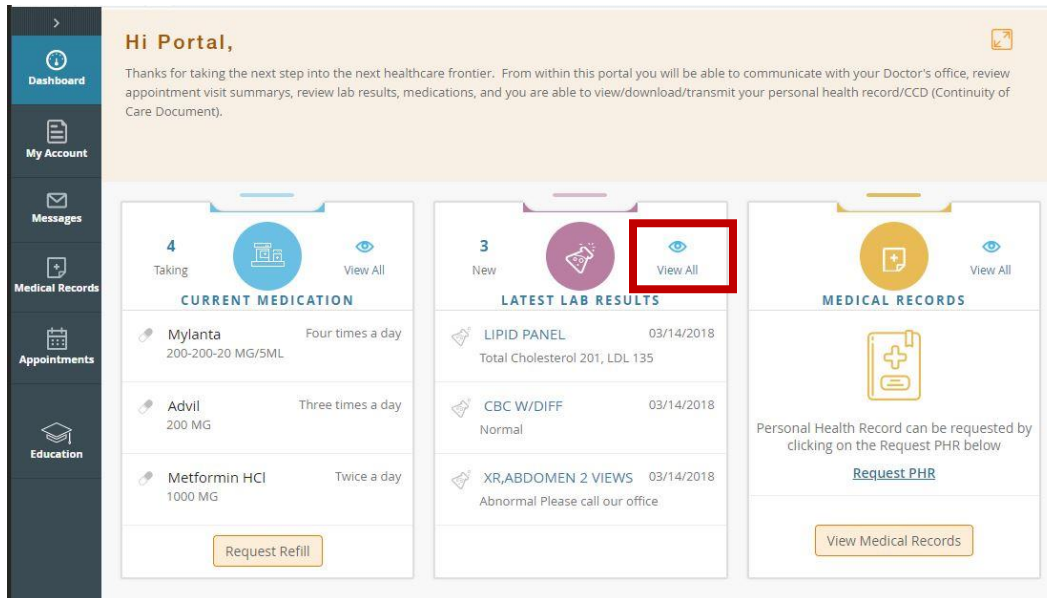
Trouble logging in

Login



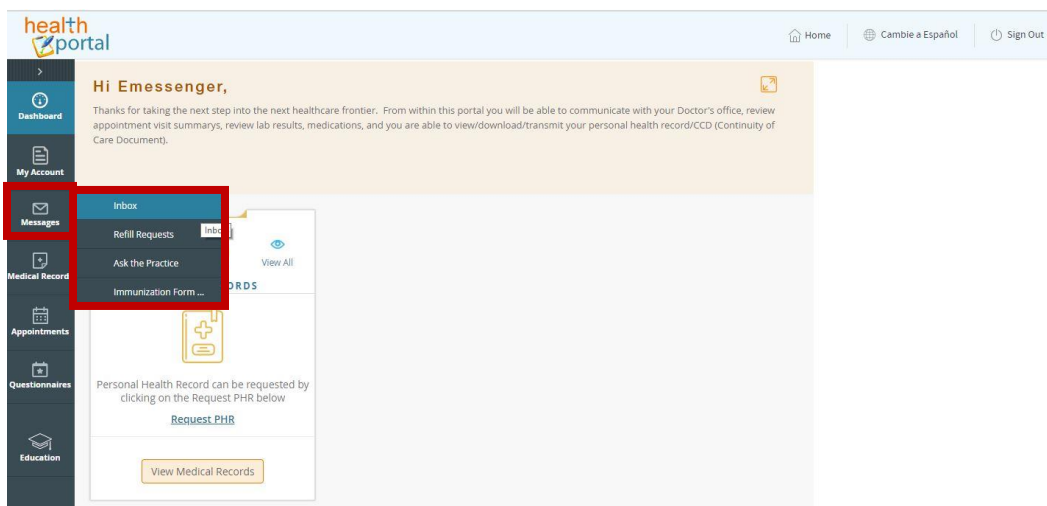
Caring for What Matters Most

- Once you're signed in (which may take a few seconds), you will be viewing your Behavioral Health Portal dashboard. Recent information, like Lab Results, will appear on your dashboard. You can click View More on any box on the dashboard for more information.



If you hover over any of the options on the left bar (My Account, Messages, Medical Records, Appointments, Questionnaires and Education), an additional menu will appear to the right of the option. Hover over the option you'd like to explore and click your mouse to navigate to that section of the portal.

For example, if you want to see what's in your Behavioral Health Portal Inbox, hover over the Messages option on the left and click on the Inbox option that appears.





- Once you've viewed the information you needed, be sure to click Sign Out in the upper right corner of the browser window. This will sign you out of the Behavioral Health Portal. To enter again, you'll need your User Name and Password.

