

# ACO: Be in the Know

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## **Participating Practices - WMPN, LLC**

Allaway & Parousis Urology, MD, PA  
Juan A. Arrisueno, MD, PA  
Chapman & Associates Healthcare, LLC  
Cumberland Anesthesia and Pain  
Management Associates, PC  
Janjua Neurology, MD, PA  
Shiv C Khanna, MD, PA  
Mountain View Primary Care  
Huma Shakil, MD, PA  
Wonsock Shin, MD, LLC  
Western Maryland Health System  
Terry E Williams, LLC  
Qamar Zaman, MD

Welcome to the second edition of the Western Maryland Physician Network provider newsletter, "ACO: Be in the Know" - a monthly publication that will provide important updates, reminders and key information to keep our practices up to date.

## **ACO Practice Spotlight - Dr. Umair Ahmed, Nephrologist**



Dr. Umair Ahmed recently joined the Western Maryland Health System as a nephrologist. He completed a nephrology fellowship at the West Virginia University Department of Medicine in Morgantown, where he also did his internal medicine residency. Dr. Ahmed is board certified in internal medicine and received his medical degree from Aga Khan University in his native Pakistan. He has made presentations on a wide range of kidney topics, published research papers and earned prestigious awards from WVU and the American Society of Nephrology. Dr. Ahmed's office is located in suite 400 of the Western Maryland Medical Arts Center. His phone number is 240-964-8910.

## **Care Coordination:**

The Community Care Coordination team focuses on high utilizer Medicare beneficiaries. The RNs help the patients improve their health care self-management through education of chronic illness and reinforcing the provider's expectations for the patient. We follow patients through the continuum of care from home to office visits, hospitalization, treatments, and specialist office appointments. Our social worker follows these patients for financial assistance, medication



assistance, housing, transportation, advance directives, and provides emotional support with the problems they deal with every day in their lives. Pictured are Care Coordinators (from left) Andrea McCray, LCSW; Casey Mangold, RN/BSN; Lisa Lewis, RN; and Jo Anna Squires, RN.

## **GPRO:**

At the quarterly provider meeting on June 13, T. May Pini, MD, MPH (Principal, Population Health at Premier) gave an educational session on MACRA. The presentation slide deck will be distributed to all providers in the next few days along with slides on the semi-annual update of the ACO. Topics included how WMPN performed in its first year, preliminary GPRO results from PY2015, HealthStream ACO CAHPS results, expense and utilization information on imaging and ED use, and behavioral health program updates and resources available.

- The next quarterly provider meeting for ACO participants will be held on Monday, September 12, 2016 @ 6:00 pm in the WMHS Auditoriums.



## **Choosing Wisely:**



Dr. Steve Smith  
Medical Director

Don't do imaging for uncomplicated headache.

- American College of Radiology



## WMHS Provider News

- **Dr. MaryAnn Riley** has moved her practice from LaVale Primary Care to the **South Cumberland Primary Care practice** on Industrial Blvd to help fill the vacancy when Dr. Sadiq left the South Cumberland Marketplace practice at the end of May.
- **Dr. Emme Chapman-Jackson** will be moving her practice from the Vista Towers location with Dr. Carpenter to the **WMHS MAC building at 12502 Willowbrook Rd, Suite 450**, at the beginning of **July 2016**. Her first day seeing patients at this location will be **July 5**.

## Quality Performance/Clinical Measures

### Measures of the Month

Each month we will focus on a few of the clinical measures and items for quality performance for the ACO. These measures and guidelines are what every ACO must document for assessment of compliance with the ACO directives. This month's focus will be on two Clinical Measures: **CARE-2: Screening for Future Fall Risk** and **CARE-3: Documentation of Current Medications in the Medical Record**.

**Falls Risk:** The Falls Risk measure is a performance based measure for the ACO to report for PY2016. This measure is based on the percentage of patients 65 years of age and older who were screened for future fall risk during the measurement period (1/1/16 -12/31/16). Patients are considered at risk for future fall risk if they have had 2 or more falls in the past year or any fall with injury in the past year. A fall is defined as a sudden, unintentional change in position causing an individual to land at a lower level, on an object, the floor, or the ground, other than as a consequence of sudden onset of paralysis, epileptic seizure, or overwhelming external force. All other persons who are under the care of a health professional (or other caregivers) should be asked at least once a year about falls.

**Current Medications in EMR:** The Current Medications Documentation in EMR looks at the percentage of visits for patients aged 18 years or older for which the eligible professional attests to documenting a list of current medications using all immediate resources available on the date of the encounter. This list must include ALL known prescriptions, over-the-counters, herbals, and vitamin/mineral/dietary (nutritional) supplements AND must contain the medications' name, dosage, frequency and route of administration. All visits taking place during the 12-month reporting period (1/1/16 - 12/31/16) for patients aged 18 years and older before the start of the measurement period, must be documented. The only exceptions to performing this measure would be due to a medical reason: patient is in an urgent or emergent medical situation where time is of the essence and to delay treatment would jeopardize the patient's health status. This measure is to be reported for every encounter during the measurement period. Eligible professionals reporting this measure may document medication information received from the patient, authorized representative(s), caregiver(s) or other available healthcare resources. This measure should also be reported if the eligible professional documented the patient is not currently taking any medications.

## Reports & Dashboards

Every ACO provider should have received a provider packet of information in the first 2 weeks of June. This packet should have included:

1. 2017 ACO GPRO Clinical Measures card that is laminated. (This will fit into your WMHS badge for quick reference, if you have one.)
2. "What's the Right Choice When You Need Medical Care?" pamphlet. This will soon be distributed to WMHS offices and diagnostic centers and other high visibility and public places to help patients make informed decisions about the most appropriate place to seek care during an illness.
3. WMHS Medicare Shared Savings Program Provider Report Card.
4. (A2665) Western Maryland Physician Network, LLC. This is the preliminary results of the 2015 ACO GPRO Report. This data is from the ENTIRE ACO.
5. WMPN 2015 GPRO Practice Performance Results. This document is the compiled results from your entire office. Ex: OB/GYN or Pulmonary.
6. WMPN 2015 Provider Performance Results. This document is for the individual provider.
7. WMPN CAHPS Survey Administration. An overview of the survey questions, analysis, and best practices.
8. ACO Score Card. This is the most up-to-date data on our performance to date for the 2016 ACO measures.
9. ACO Provider Dashboards. Individual provider results for the 2016 ACO measures.

WMHS providers may have additional information regarding patient satisfaction survey from Q1 2016. Some ACO providers may also have information regarding ED utilization.

*Upcoming CMS and Premier webinars & conference calls:*

### **CMS - Improving GPRO Reporting**

Lessons Learned from 2015 Quality Measures Validation Audit

**Webinar Date:**

**August 24, 2016**

**Time: 1:30 - 3:30 p.m.**  
(Eastern time)

**Contact Debbie Mullaney at 240-964-8267 for more info**