



HOSPITAL ORIENTATION
AGENDA

MONDAY		
8:00AM - 8:30AM	Welcome WMHS' Mission, Vision, Core Values WMHS' Goals, Magic Moment	WMHS Executive Management
8:30am - 9:15am	Pastoral Care Patient's Rights WMHS Ethics' Committee	Pastoral Care Representative & Social Work Representative
9:15am - 9:45am	MD Patient Safety Regulations Incident Reports	Risk Management/Patient Safety Representative
9:45am - 10:00am	BREAK	
10:00am - 10:30am	National Patient Safety Goals WMHS Performance Improvement JCAHO Readiness	Performance Improvement Representative
10:30am - 11:30am	Environment of Care	Safety/Security Representative
11:30am - 12:15pm	Lunch	
12:15pm - 12:45pm	Body Mechanics	Video
12:45pm - 2:00pm	Corporate Compliance	Corporate Compliance Representative
2:00pm - 3:00pm	Infection Control/Employee Health	Nursing Representative
3:00pm - 3:15pm	Break	
3:15pm - 3:30pm	WMHS Foundation	Foundation Representative
3:30pm - 4:30pm	Employment Policies/Practices	HR Representative
TUESDAY		
8:00am - 9:15am	WMHS' Service Excellence Standards/Service Recovery	Service Excellence Champion
9:15am - 9:30am	Break	
9:30am - 10:30am	WMHS' Service Excellence (Continued)	Service Excellence Champion
10:30am - 11:45pm	WMHS' Benefits	HR Benefits' Representative